

**AMITH KAVIYARAJA J**

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**Objective:**

To obtain a challenging position in a high quality engineering environment where my resourceful experience and academic skills will add value to organizational operations.

**Technical Skills:**

* **Splunk Developer 6.2 version.**

Creating reports with Dashboards and analyzing machine logs.

* **Computer Associates –Unicenter Asset Portfolio Management –(CA-UAPM 11.3.4)**

Asset management and life cycle management, Software & Hardware.

* **Computer Associates – Unicenter Patch Management - (CA- UPM 11.3.4)**

Unicenter Patch Management-windows patch deployment

* **Computer Associates IT Client Manager ( CAITCM 12.5 SP1) – Discovery Application Tool)**

Software packaged deployment, Agent deployment, and Asset Management and Report generation. Involved in the design, architecture, standards and implementation of CA ITCM domain managers, and Scalability servers, Deployment of DSM/ITCM agents and troubleshooting on related issues.

* **Software License Managing**

Procuring and maintaining Microsoft Volume License, Microsoft partner network license, MSDN license, floating license, standalone License and user profile based license, &Adobe cloud license Managing etc.

**Ticketing tools:**

* HPSM version9.30.021, Advant Net, Hp Project and Portfolio Management Center (HP ppmc),
* IT Service Now , HP ITG Mercury & BMC Remedy Mid-Tier 8.1

**Global certifications:-**

* **MCP 2.0-Certified professional** –ID.NO:7808871-

**Installing, configuring and administering of XP.**

* **MCTS**-(Certification ID .NO:383-7177)

**Windows server 2008 Active directory, Configuration.**

* **MCTS** – (Certification ID .NO: 387-9483)

Windows Server 2008 Network infrastructure, Configuration.

* **ITIL-ITIL® Foundation Certificate in IT Service Management**

Registration Number (5551729.20478789)

**Professional Work History:-**

1. **TECH MAHINDRA LIMITD**- **Bangalore (11th Aug 2014 to Till Date**)

**Designation: Senior support Engineer / Project Lead**

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| **Project name** | **Client** | **Environment Tools** | **Team size** |
| **STS IT Asset Management** | **GE CAPITAL** | **SPLUNK 6.2 ,CA-UAPM** | **15** |

**Project Summary:**

GE Capital is a leading global financial services business. GE is having its own data centers at multiple locations equipped with Clients and servers. We are providing server monitoring for log analyzing security by Slunk and IT Asset Management is a set of business practices to support IT Asset life cycle management and associated strategic decision making within the IT environment.

***Roles and Responsibilities*:**

* Searching and Reporting with SPLUNK 6.2
* Creating Dashboards and Visualizations according to the business needs.
* Various source of data log analyst
* Writing SPLUNK Queries
* Saving Searches and Reports and Making Charts using PIVOT and creating alerts.
* Development of SPLUNK Queries to generate the Report
* Dashboard Creation in SPLUNK, running SPL Queries
* Various Metrics Creation in SPLUNK
* Review and analysis of activity logs to determine possibly data leakage. Develop & generate regular business reports. Assist in the development, implementation and the operationalization of new DLP policies
* Importing the data in Splunk through inputs.conf, props.conf and transforms.conf
* Creating DLP(Data Leakage Prevention) Reports through SPLUNK
* SPL Commands ( Searching and Reporting )
* Creating Dashboards and Visualizations
* Responsible for Administration and installation of CA UAPM11.3.4 Version of Asset Inventory server application tool.
* Hardware asset life cycle managing from procurement to retired stage using with CA UAPM 11.3 Version Inventory application server.
* Creation and generating of Hardware asset inventory report & software inventory report.
* Hardware Asset Data uploaded into database on every bi-weekly using the Data Importer tool and Email up loader API for keeping asset status up to date.
* Application implementation (CA UAPM 11.3.4) server migration From 2003 Windows sever to 2008 Windows server.
* Application database migration from SQL 2005 TO SQL 2008 R2 SP3 to remediate the SQL Vulnerability

**2. ITCINFOTECH INDIA LTD- Bangalore. :( 22nd Aug 2012 to 7th Aug 2014)**

**Posted as System Administrator – IT Asset Management**

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| **Project** | **Environment Tool** | **Team Size** |
| **SMG** | **CA ITCM- Asset Discovery Tool, CA UPM-Patch Manger, Software License Management( Microsoft volume Licensing ,Adobe Cloud License Management & Engineering software license ), HPSM 9.3 &CA Remote Desktop** | **20** |

***Roles and Responsibilities*:**

* Responsible for administration of Servers like CAITCM R 12.5SP1 & CA Patch Manager for asset discovery application tool with patch manager.
* Responsible for Generating reports like Hardware Asset Inventory , software Asset Inventory, Software deployment using DSM explorer and DSM reporter –CAITCM R 12.5 sp1 (12.5.1000.767)
* Responsible for Downloading Monthly windows security patches through UPM patch Manager and creating the packages on the CA ITCM console and deploy to all types of workstation and server to update the latest patch on windows environment.
* Exporting windows security patch packages manually installation purpose and importing software packages using UPM –Patch Manager.
* Involved for configuration of CA server –Domain Manager, Scalability server, Patch Management console in CAITCM console.
* Software staging to different scalability servers of the organization
* Responsible for administration of desktop and server management.
* Responsible for DSM agent installation to desktop, server and laptops.
* Providing remote control access to end users and Maintaining DSM Engines and Scalability server.

**Software License Management:-**

* Managing Microsoft volume license, Microsoft partnership license, MSDN License , Adobe Cloud license ,floating license and standalone license for various project purpose and entire internal organization purpose
* Responsible for Software Contract and Licensing Functions which involves establishing and maintaining vendor relationship and key vendor information as well as prepare contract documents to support the acquisition and renewal of Software Licenses
* Records maintaining all software’s details and Adobe cloud license details with administration of user accounts.
* Providing review session monthly based utilization details and planning procuring details as much required dependency.

**3. CMS INFOSYSTEMS PVT LTD \_ Bangalore :( 21st Dec-2009 to July 16th 2012)**

**Designation: FMS ENGINEER**

* Installing and configuration of operating system Desktops and Laptops with Bank applications Like CTFS, KAPTI&COFA
* Outlook client mail account configuration and troubleshooting for 2003, 2007 &2010 versions.
* Hardware troubleshooting for desktop, Laptop and Printers.
* Maintaining and configuration network printers and USB Printers.
* Remote call resolution for various issues via using Tight VNC control.
* Installing various software‘s & SQL server 2005, 2008, & 2012 version for various requirements.
* Trouble shooting for LAN network issue, & Wi-Fi issue for desktop and laptop.
* Printer configuration for desktop and laptop.
* Managing the Windows patch management using CAUPM tool.
* Generating reports like Hardware asset inventory , software asset inventory ,software deployment using DSM explorer and DSM reporter –CAITCM R 12.5 sp1 (12.5.1000.767)
* Managing Microsoft volume license, Microsoft partnership license, MSDN License , Adobe Cloud license ,floating license and standalone license for various project purpose and entire internal organization purpose

**Academic and Professional Credentials:-**

* B.TECH IT --- 74% Karnataka state open University
* Mechanical Engineering with 79% TN Technical Education –Raja Gopal Polytechnic & College Gudiyattam.
* XII Std. –Gov.-Higher Secondary School , KV Kuppam -TN
* X Std. - Gov.-Higher Secondary School , KV Kuppam-TN

**Personnel Profile:-**

* Father’s Name : Jagannathan M
* Mother’s Name : Mrs.Sulochana Jagannathan
* Marital Status : Married
* Languages known : English, Tamil,Telugu,Kanada & Hindi;
* Passport No : H3975548
* Place Of Issue : CHENNAI
* Date Of Issue : 18/06/2009
* Date of Expiry : 17/06/2019